

EQuipTech®



EQuipTech service plans provide varying levels and types of technical support. Technicians are available 24/7 to help address emergency situations, provide general support and optimize plant performance. Service plans can be tailored to meet specific client needs. Three basic support packages Silver, Gold and Platinum are available.

KEY FEATURES

- MBR experience of on-call support is 5yrs
- A certified network of sub-contractors
- Real-time support 24 / 7 / 365
- Cause and effect troubleshooting approach

MAIN ADVANTAGES

- Reduced risk through proactive problem solving
- Longer equipment service life
- Optimized plant performance for lower operating costs

FOCUS MARKETS & APPLICATIONS

- All MBR WWTPs

EQuipTech PLATINUM FEATURES

	Premium	Notes
Service	X	
Unlimited Mon – Fri 8-5 Tech. Support	X	
Unlimited 24/7 Technical Support	X	
Discounted Field Service Rates	X	
Weekly Remote SCADA Monitoring	X	
Monthly Remote SCADA Monitoring	X	
Semi-Annual Remote SCADA Monitoring	X	
Electronic Reports	52	per year
Quarterly System Audits	X	
Site Visits	2	per year
Programming Updates	X	
Operational Updates	X	
Updated Training Materials	X	

OVIVO® MBR

2404 Rutland Drive
Austin, TX 78758

1.800.GO.OVIVO

mbrcentral@ovivowater.com

mbrCENTRAL
MBRCENTRAL.COM



Leading MBR innovation to achieve energy neutrality, complete nutrient recovery and reuse of treated effluent, all at a lower total cost of ownership.

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